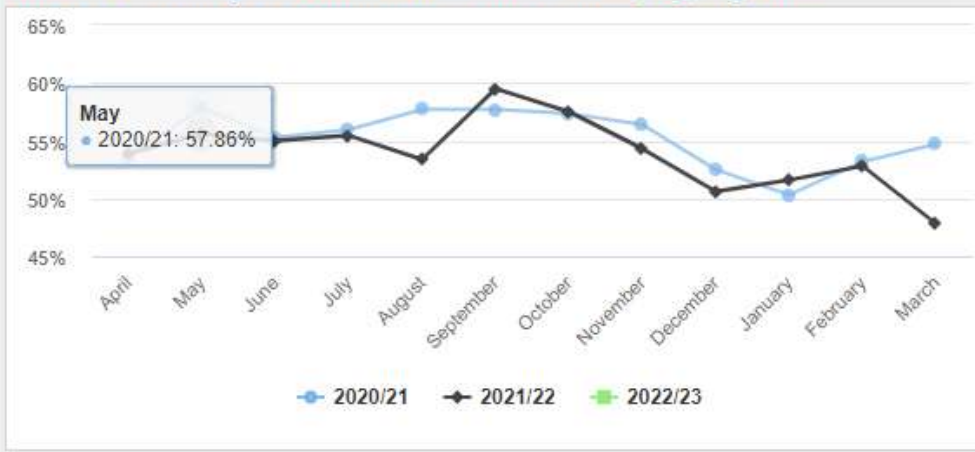


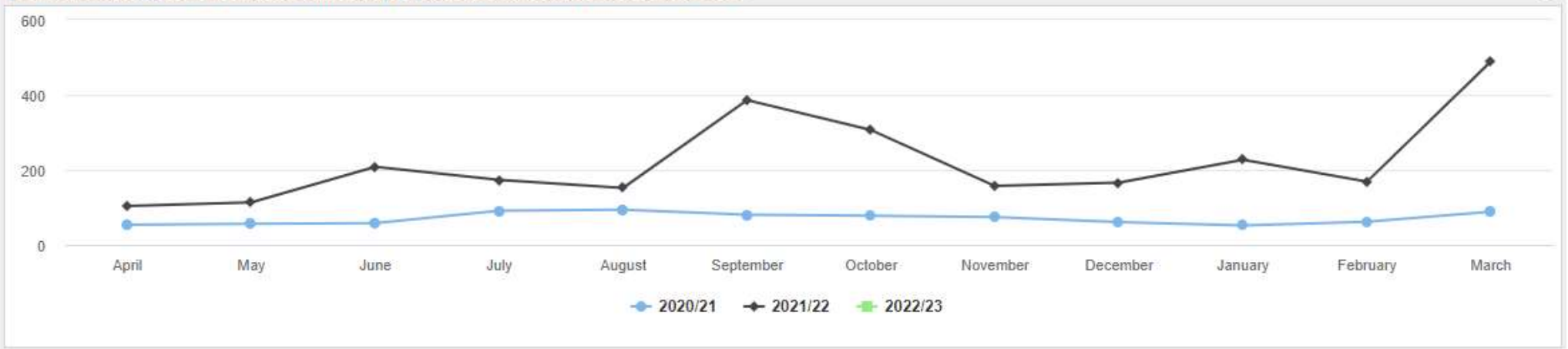
WD-NI 192 Percentage of household waste sent for reuse, recycling and ...



WD-NI 191 Residual household waste per household (average kgs per ho...



WD-L20b Average No. of collections missed per 100,000 collections of household waste



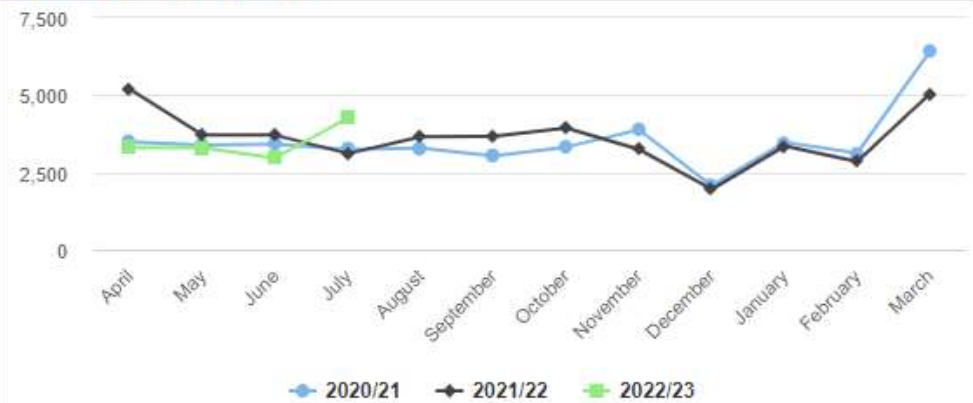
CST2a CST Percentage of telephone calls answered



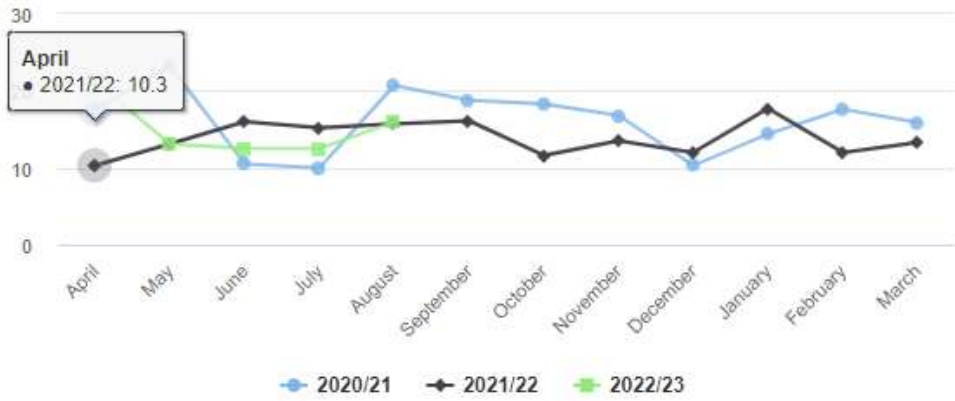
CST1a CST Grade of Service (% of calls answered within 20 seconds)



WD-CST10 Total Calls to WD



Benefits Processing Speed (New claims) avg days

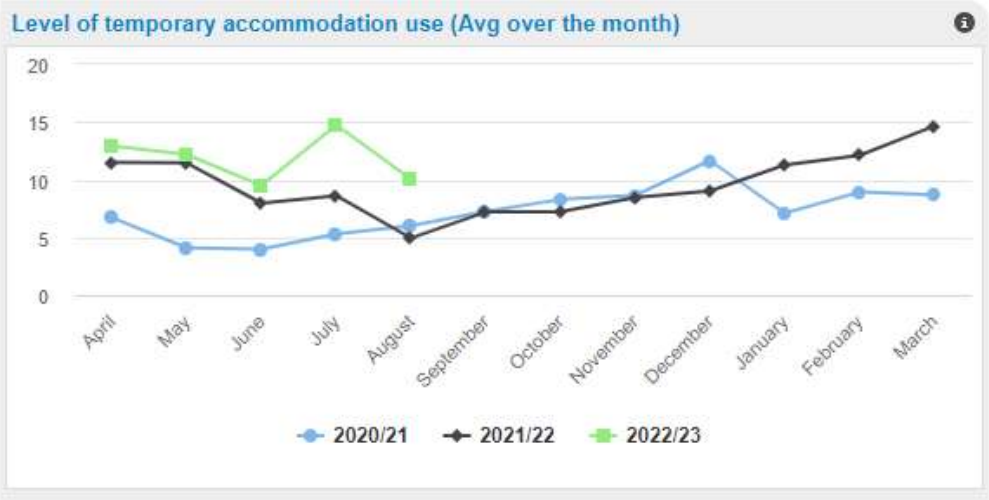
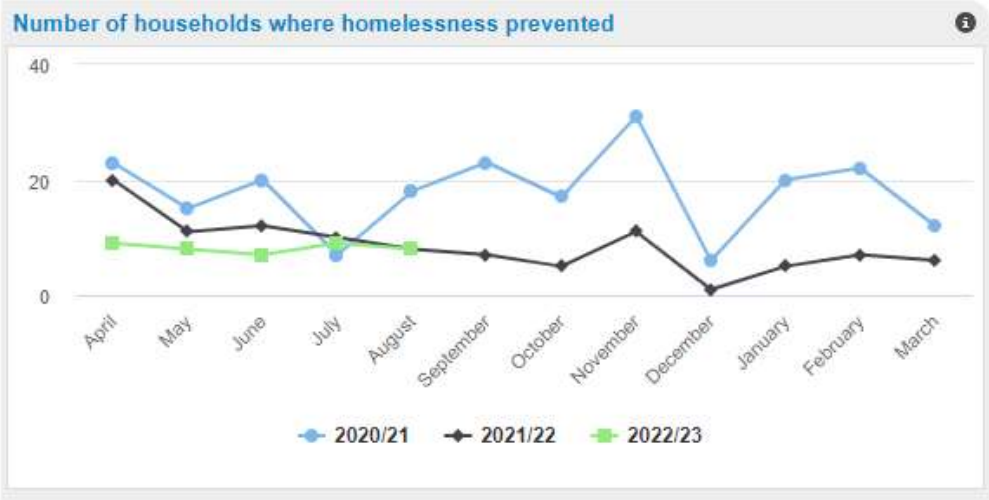


Benefits Processing Speed (Change of circumstances) avg days

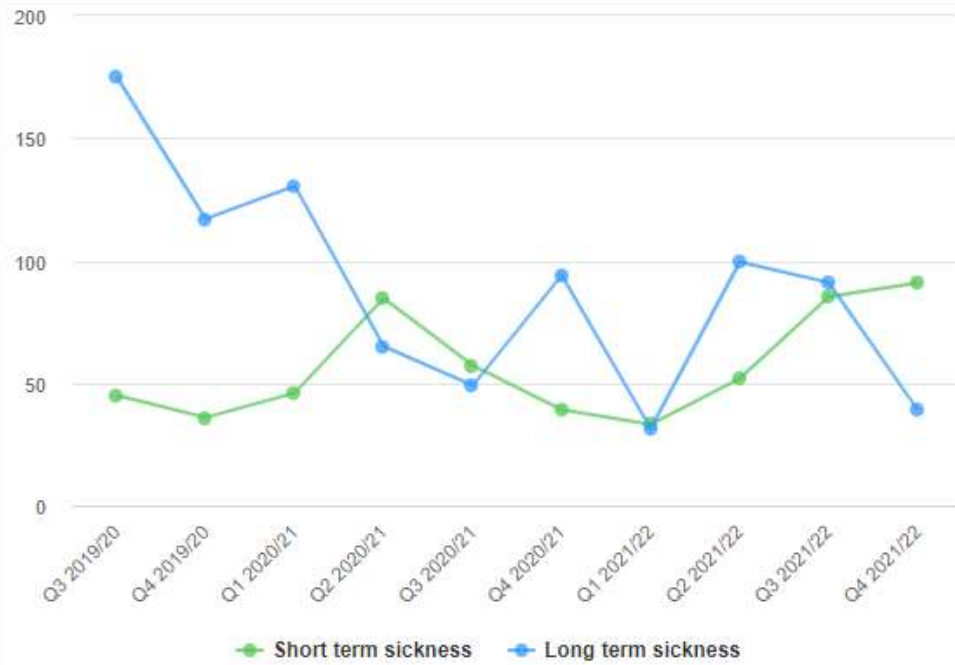


WD-BV9 % of Council Tax collected

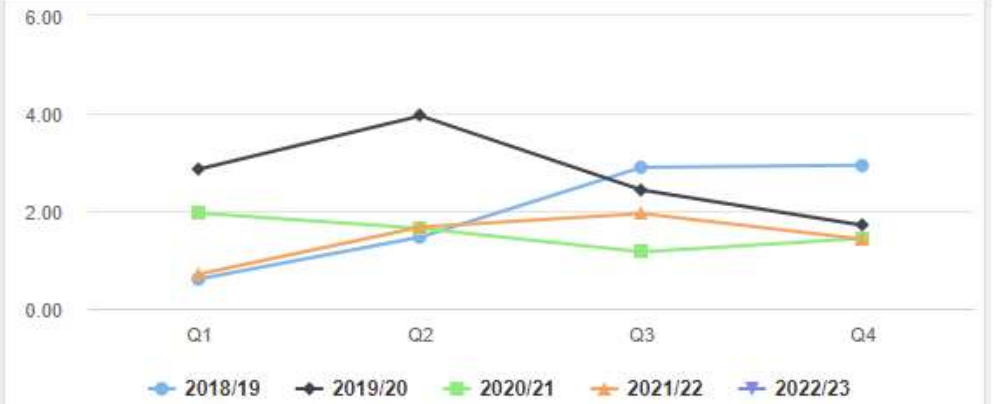




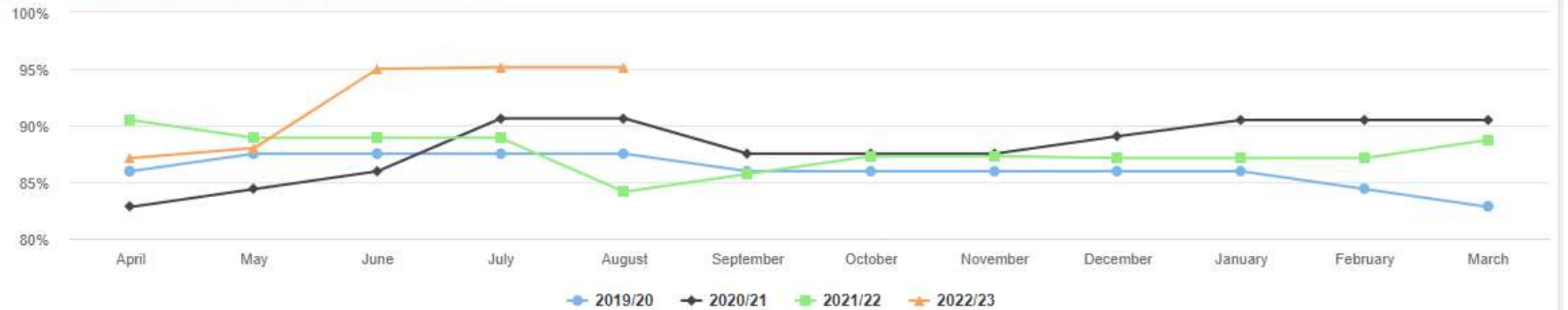
WD Sickness



Working Days Lost Due to Sickness Absence (average days per FTE)



WD-P1 Employment estates occupancy levels (snapshot)



WD-NI 157a Processing of planning applications: Major applications % d...



WD-PEC2 Non-Major apps with extensions



WD-DMWL Planning Workload

